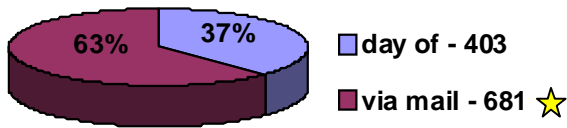
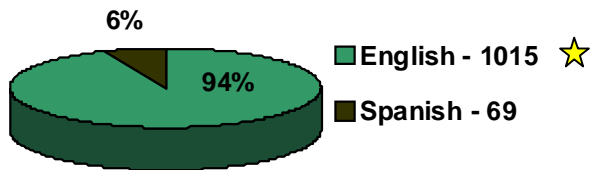


16th Street Line Rider Survey: Preliminary Results, June 18 – July 3

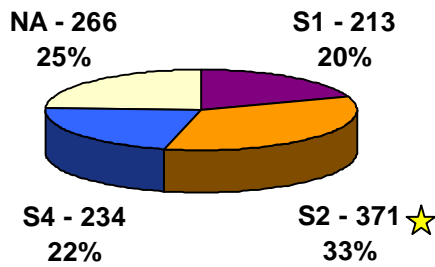
A) 1084 responses received as of July 3:



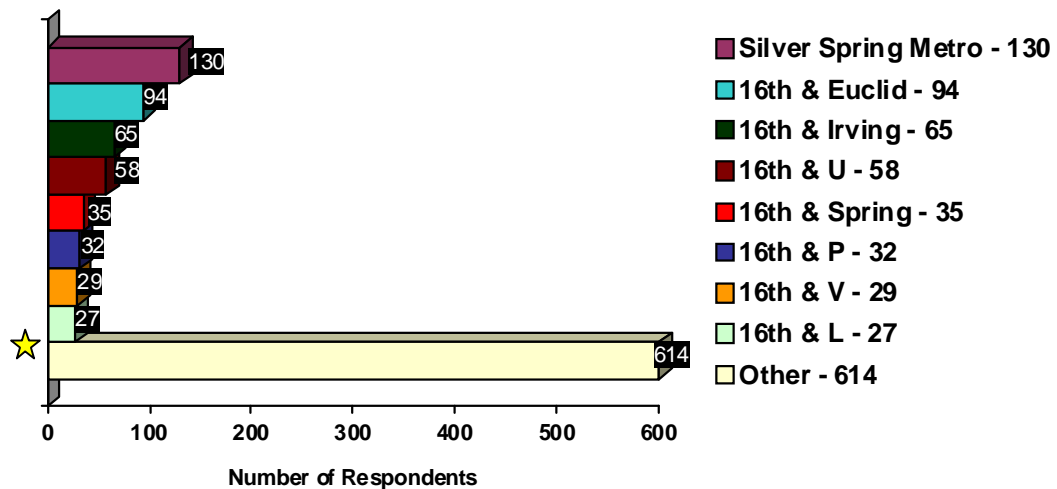
B) Language of responses:



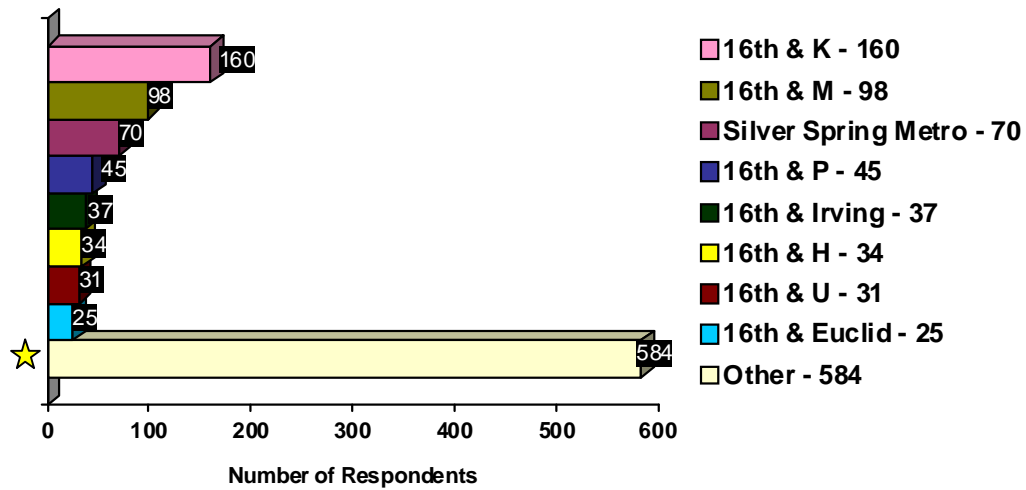
1) Please check the 16th Street route you're currently riding:



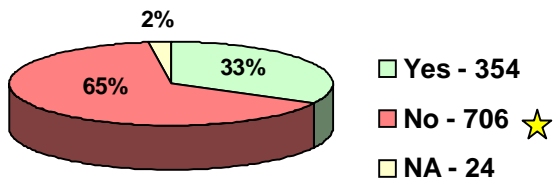
2) At which stop or intersection did you board this bus?



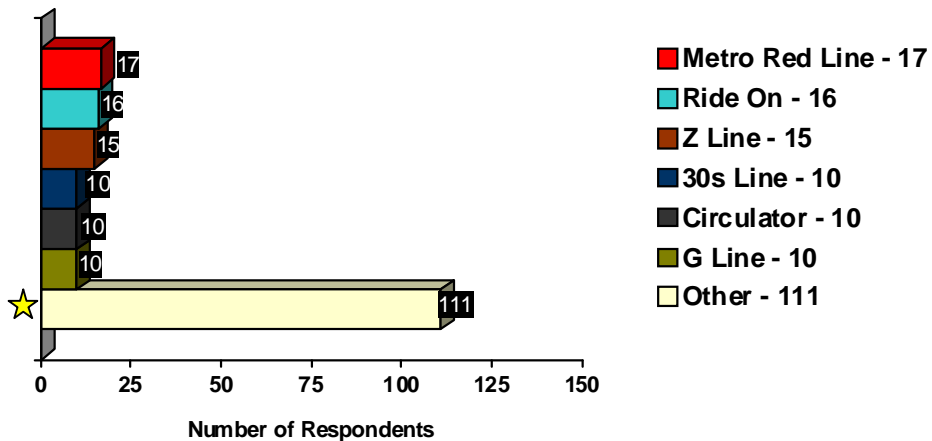
3) At which stop or intersection will you exit this bus?



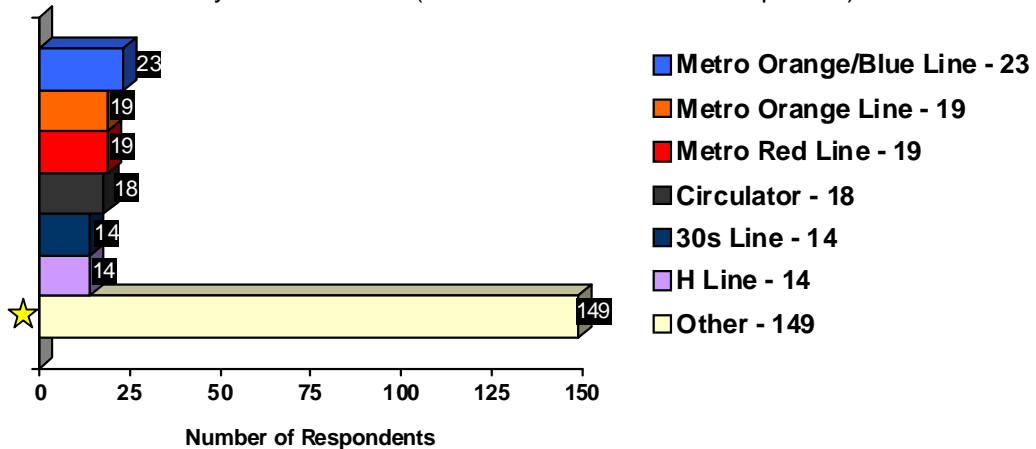
4) Did you, or will you, transfer to/from another bus or Metro line on this trip?



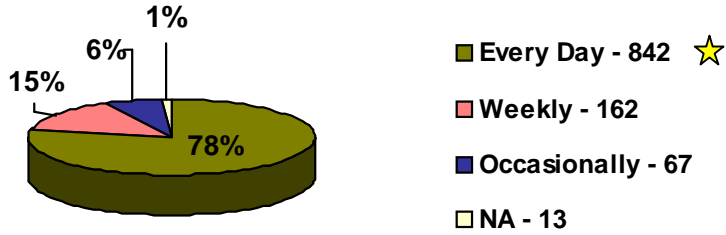
4a) If yes, which bus or Metro line did you transfer from? (Based on 189 affirmative responses)



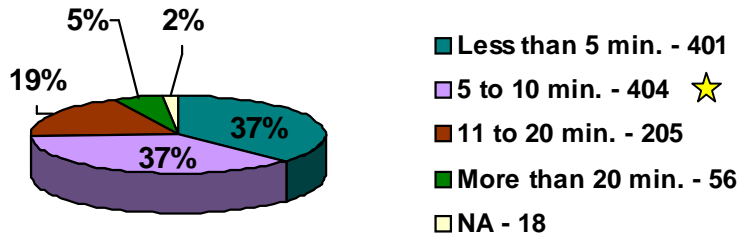
4b) Which bus or Metro line will you transfer to? (Based on 233 affirmative responses)



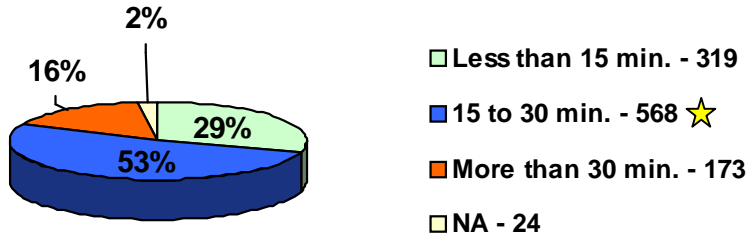
5) How often do you ride the 16th Street Line buses?



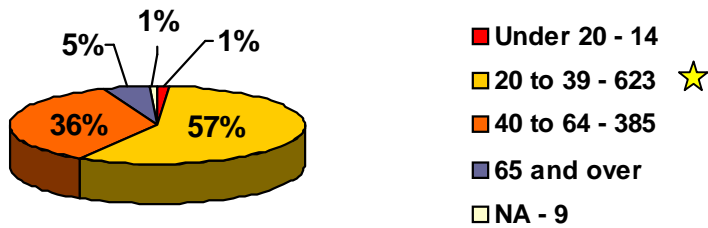
6) How long did you wait for the bus you're now on?



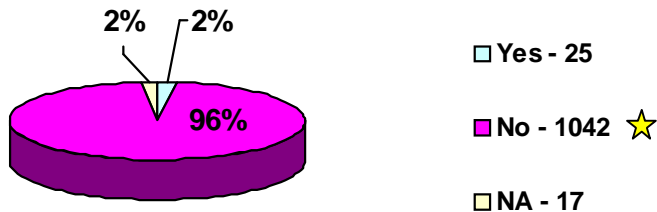
7) How long will you be on this bus?



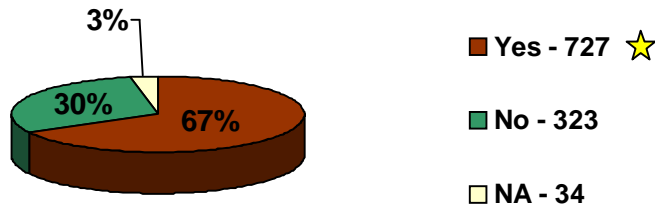
8) Please indicate your age:



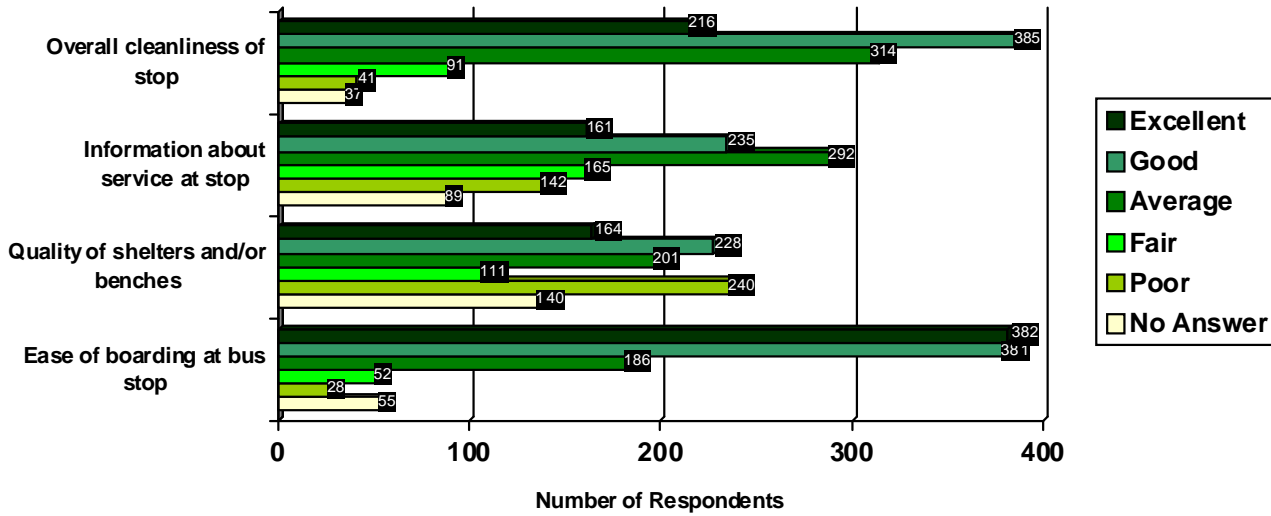
9) Did you use a wheelchair or other assistive device on this trip?



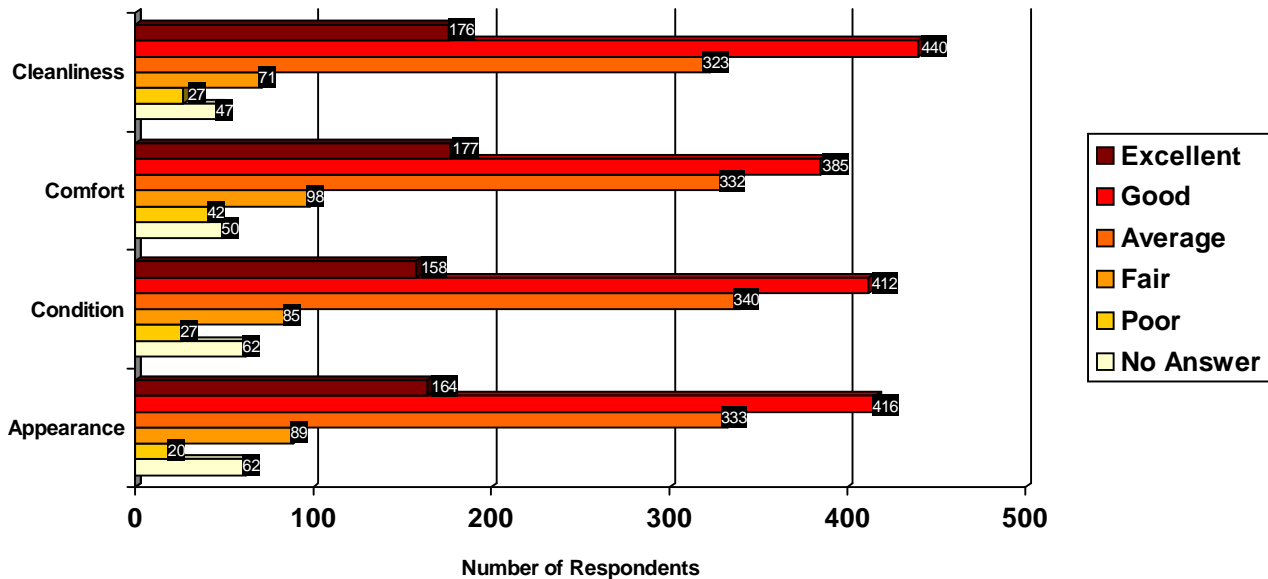
10) Was a seat available when you boarded this bus?



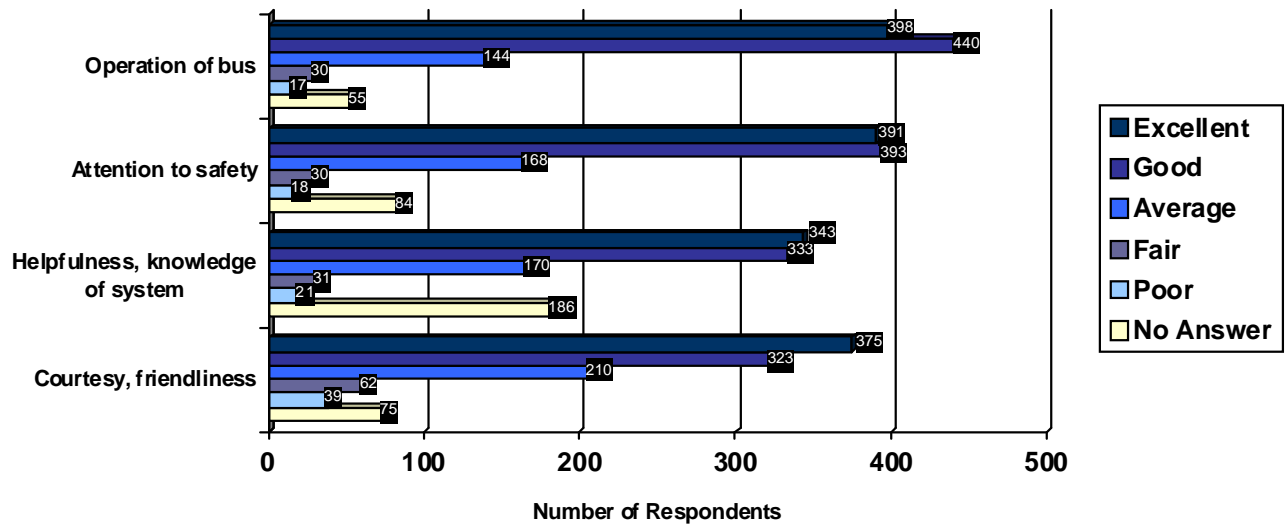
11) Please rate the quality of the bus stop where you boarded this bus:



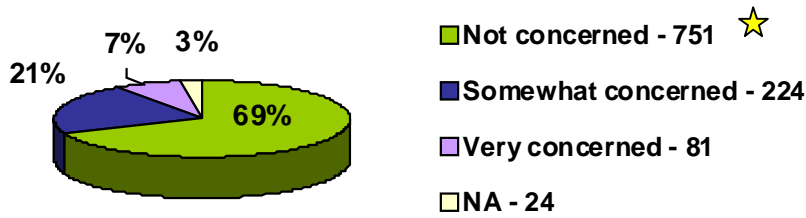
12) Please rate the quality of the bus you're on:



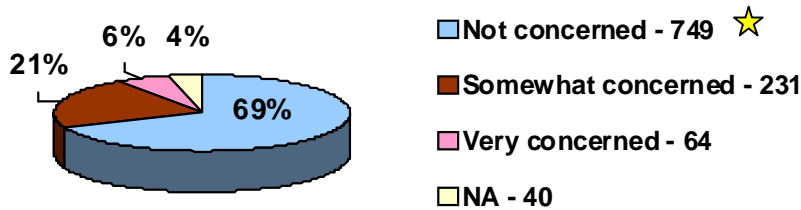
13) Please rate the driver on the bus you're currently riding:



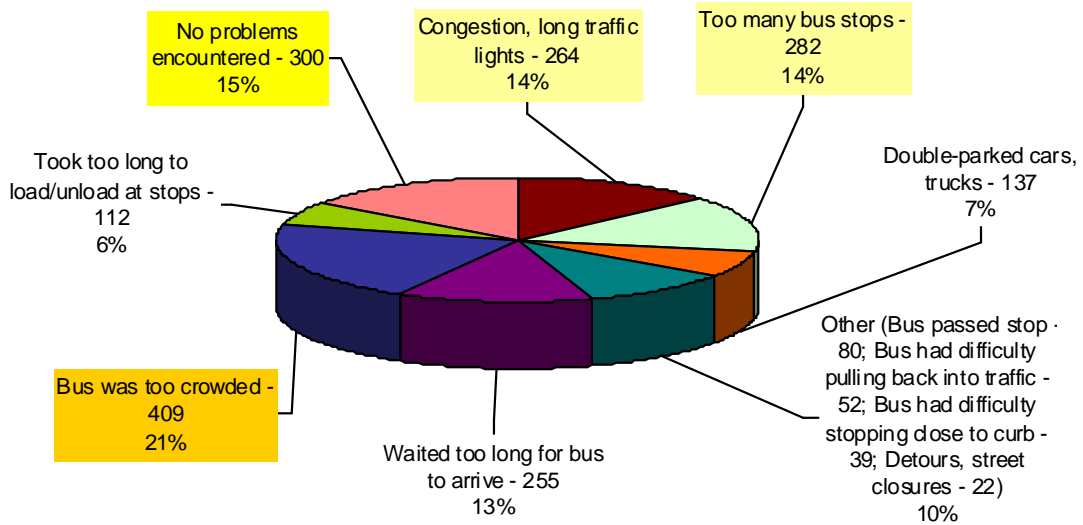
14) Please rate your overall feelings of safety and security *on this bus*:



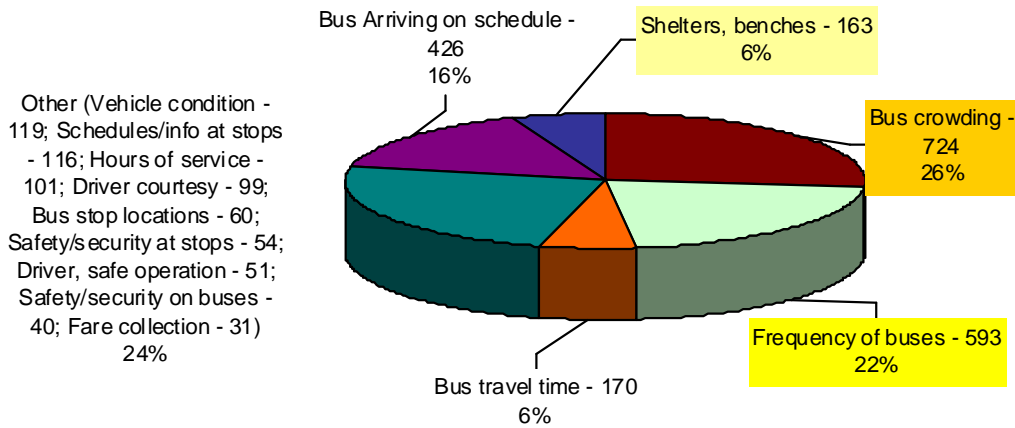
15) Please rate your overall feelings of safety and security *at the bus stop where you boarded this bus*:



16) What factors impacted your trip on this bus today?



17) Identify **three areas** where you feel that service on the 16th Street Line needs the most improvement.



18) Which of the following transit service types would you use if they were available on 16th Street?

