



Georgia Ave & 30s Line Evaluation




30s Line Review

Public Meeting





What is the Purpose of the Evaluation?

- Assess whether goals and objectives are being met
- Evaluate effectiveness of improvements
- Refine improvements
- Revisit mid- and long-term planned improvements





Evaluation Process

- Public feedback
 - Rider Survey
 - Public Meeting
- Assess bus operations
- Assess street operations
- Evaluate improvements made to the line
- Recommend further improvements/refinements
- Update implementation strategy



What Will We Be Doing at Today's Workshop?

- Current status of 30s Line
- Results of rider survey and preliminary analyses
- Public feedback
 - Are the improvements working?
 - What is positive about current service?
 - What still needs to be done?
- Small group discussions of performance of the line

How Will The Workshop Results be Used?



- Identify and prioritize issues for technical evaluation
- Provide background for issue analysis and draft recommendations
- Form a consensus on what issues need to be addressed
- Ideas/suggestions about further changes or improvements to the line

30s Line Recommended Improvements

Implemented in 2008

- Added Route 31 Potomac Park to Friendship Heights
- Added Route M5 from Eastern Market to Naylor Rd
- Added Routes 37 and 39 Limited Stop Services
- Eliminated Routes 30, 34, & 35
- Supervisor and driver training
- Updated schedule information at stops

30s Line Recommended Improvements

Adjustments to Service in 2008

- Extended M5 from Eastern Market to Archives
- Renamed Route M5 to Route 34
- Added trips to Route 32 to further increase capacity

The map shows the 30s Line route in red, starting at Eastern Market and extending to Archives. A legend indicates the extension from Eastern Market to Archives.

30s Line Recommended Improvements

Future Improvements

- Reserved transit lanes for portions of Wisconsin Ave and H and I Streets NW (Future K St Busway)
- Signal priority and signal timing adjustments
- Consolidation of bus stops
- Better enforcement of traffic and parking restrictions

The images show a reserved transit lane on Wisconsin Ave, a traffic light with a bus priority signal, and a consolidated bus stop.

Key Characteristics

On-time Performance

Direction	Early (Prior to Change)	Exact (Prior to Change)	1-5min Late (Prior to Change)	5min Late (Prior to Change)	Early (Current)	Exact (Current)	1-5min Late (Current)	5min Late (Current)
AM Eastbound	18%	26%	32%	41%	12%	24%	38%	53%
AM Westbound	23%	22%	24%	41%	10%	11%	21%	38%
PM Eastbound	7%	24%	15%	29%	9%	15%	23%	59%
PM Westbound	9%	9%	18%	29%	3%	9%	27%	48%

PENNSYLVANIA AVE & POTOMAC AVE/EASTERN MARKET SE

Key Characteristics

Capacity

Morning Peak Hour Eastbound Seat Capacity Comparison - Before and After Service Changes on the 30s Line

Location	Prior to Changes	Current
Seat Capacity Leaving Friendship Heights	420	420

Morning Peak Hour Westbound Seat Capacity Comparison - Before and After Service Changes on the 30s Lines

Location	Prior to Changes	Current
Seat Capacity Arriving Archives	672	714

Driver and Supervisor Feedback

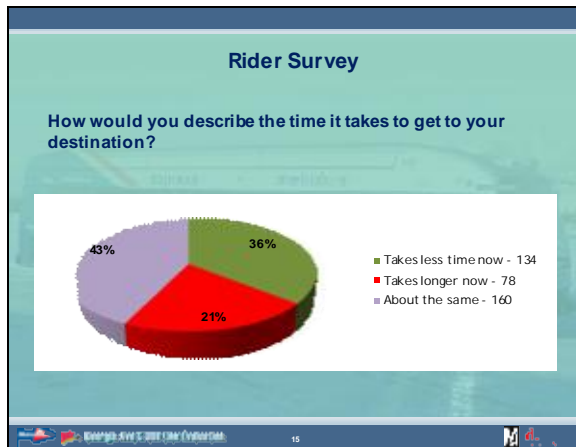
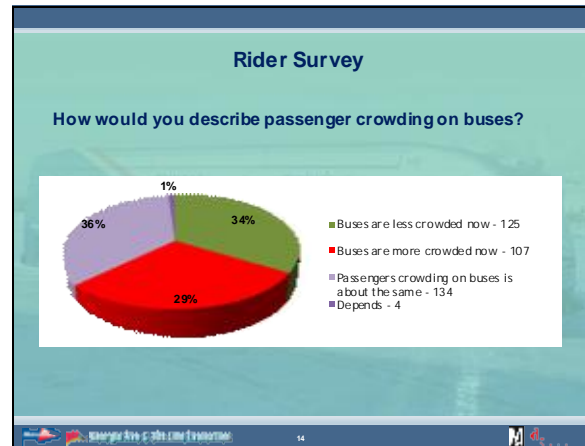
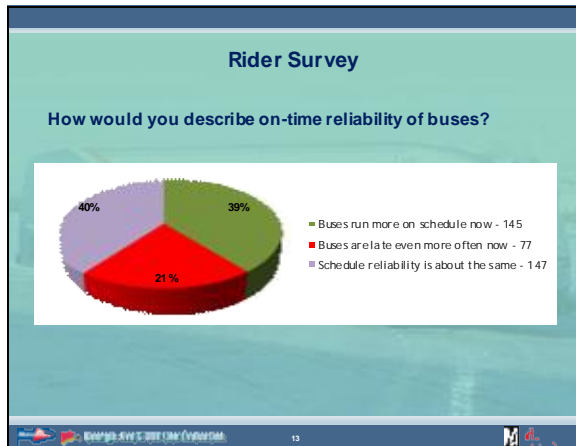
- Shorter routes (31,34,37,39) have helped reliability
- Congestion at Georgetown, I St, and Sousa Bridge remains a problem
- Need to advance signal and runningway improvements
- Driver training is essential
- Traffic and parking enforcement needs to be stronger

The photos show a bus driver at the wheel and a supervisor standing next to a bus.

Rider Survey from June 2007

Please identify the three areas where you feel the service on this route needs the most improvement.


Area	Count	Percentage
Frequency of buses	638	20%
Bus arriving according to schedule	568	18%
Conditions of vehicles and stops	457	14%
Other	398	12%
Bus crowding	398	12%
Hours of service	133	4%
Bus travel time	133	4%
Safety/Security at stops	82	3%
Safety/Security on buses	101	3%
Driver courtesy	151	5%



- ### Workshop Group Discussions
- Break into small groups based on the number code at the top right corner of your agenda
 - Each group will identify aspects of the service that seem to be working well and those that are not
 - Consider the rider survey and analysis results from the display boards as well your own experiences on the bus
 - Each group will have a facilitator to help with the discussion and someone to write down comments
 - At the conclusion, a representative from each group will summarize the results of the discussion at their table

Key Questions to Consider in Group Exercise


- Are the improvements working?
- What is positive about current service?
- What still needs to be done?



BREAKOUT GROUP REPORTS

How Do Bus Riders and the Public Participate?


- Rider Survey
- Public Workshops
- Comment Sheets
- Project Hot Line 703-682-5060
- Website www.georgiaave-30s-dc.com



19

Next Steps

- Complete the evaluation of 30s Line improvements
- Develop additional improvements
- Update mid- and long-term improvements for the line
- Revise implementation phasing and strategies



20

