Georgia Ave & 30s Line Evaluation

30s Line Review

Public Meeting

What is the Purpose of the Evaluation?

- Assess whether goals and objectives are being met
- Evaluate effectiveness of improvements
- Refine improvements
- Revisit mid- and long-term planned improvements

Evaluation Process

1. Public feedback
   - Rider Survey
   - Public Meeting
2. Assess bus operations
3. Assess street operations
4. Evaluate improvements made to the line
5. Recommend further improvements/refinements
6. Update implementation strategy

What Will We Be Doing at Today's Workshop?

- Current status of 30s Line
- Results of rider survey and preliminary analyses
- Public feedback
  - Are the improvements working?
  - What is positive about current service?
  - What still needs to be done?
- Small group discussions of performance of the line

How Will The Workshop Results be Used?

- Identify and prioritize issues for technical evaluation
- Provide background for issue analysis and draft recommendations
- Form a consensus on what issues need to be addressed
- Ideas/suggestions about further changes or improvements to the line

30s Line Recommended Improvements

<u>Implemented in 2008</u>

- Added Route 31 Potomac Park to Friendship Heights
- Added Route M5 from Eastern Market to Naylor Rd
- Added Routes 37 and 39 Limited Stop Services
- Eliminated Routes 30, 34, & 35
- Supervisor and driver training
- Updated schedule information at stops

30s Line Recommended Improvements

Adjustments to Service in 2008

- Extended M5 from Eastern Market to Archives
- Renamed Route M5 to Route 34
- Added trips to Route 32 to further increase capacity

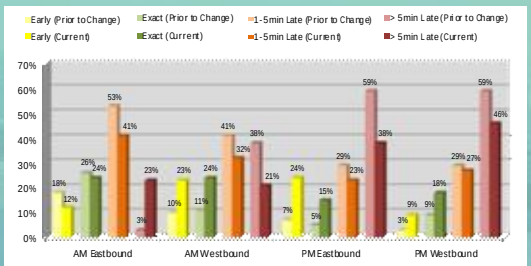
30s Line Recommended Improvements

Future Improvements

- Reserved transit lanes for portions of Wisconsin Ave and H and I Streets NW (Future K St Busway)
- Signal priority and signal timing adjustments
- Consolidation of bus stops
- Better enforcement of traffic and parking restrictions

Key Characteristics

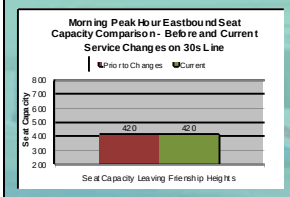
On-time Performance

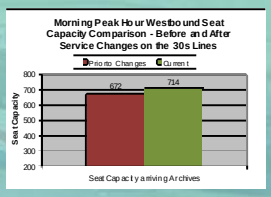


PENNSYLVANIA AVE & POTOMAC AVE/EASTERN MARKET SE

Key Characteristics

Capacity



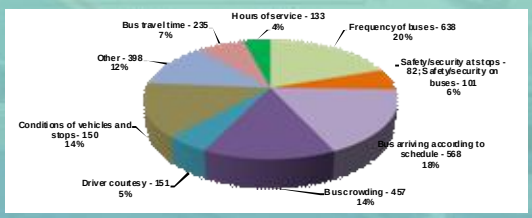


Driver and Supervisor Feedback

- Shorter routes (31,34,37,39) have helped reliability
- Congestion at Georgetown, I St, and Sousa Bridge remains a problem
- Need to advance signal and runningway improvements
- Driver training is essential
- Traffic and parking enforcement needs to be stronger

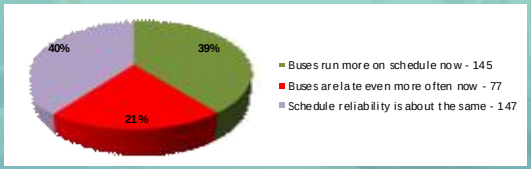
Rider Survey from June 2007

Please identify the three areas where you feel the service on this route needs the most improvement.



Rider Survey

How would you describe on-time reliability of buses?



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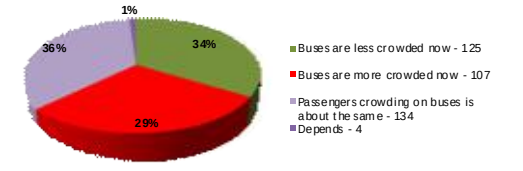
Rider Survey

How would you describe passenger crowding on buses?



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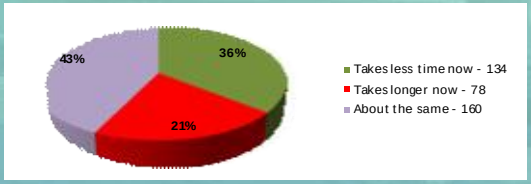
Rider Survey

How would you describe the time it takes to get to your destination?



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Workshop Group Discussions

- Break into small groups based on the number code at the top right corner of your agenda
- Each group will identify aspects of the service that seem to be working well and those that are not
- Consider the rider survey and analysis results from the display boards as well your own experiences on the bus
- Each group will have a facilitator to help with the discussion and someone to write down comments
- At the conclusion, a representative from each group will summarize the results of the discussion at their table

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Key Questions to Consider in Group Exercise

- Are the improvements working?
- What is positive about current service?
- What still needs to be done?

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BREAKOUT GROUP REPORTS

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How Do Bus Riders and the Public Participate?

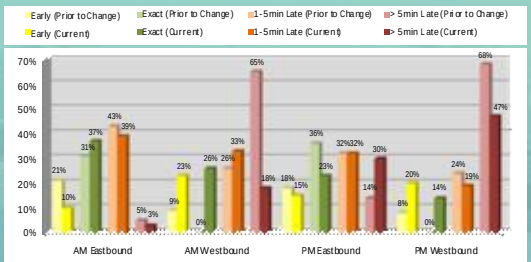
- Rider Survey
- Public Workshops
- Comment Sheets
- Project Hot Line *703-682-5060*
- Website *www.georgiaave-30s-dc.com*

Next Steps

- Complete the evaluation of 30s Line improvements
- Develop additional improvements
- Update mid- and long-term improvements for the line
- Revise implementation phasing and strategies

Key Characteristics

On-time Performance



WISCONSIN AVE & ALBEMARLE ST NW