

Georgia Ave & 30s Line Evaluation



Georgia Avenue Line Evaluation

Public Meeting

What is the Purpose of the Evaluation?

- Assess whether goals and objectives are being met
- Evaluate effectiveness of improvements
- Refine improvements
- Revisit mid- and long-term planned improvements



Evaluation Process

1. Public feedback
 - Rider Survey
 - Public Meeting
2. Assess bus operations
3. Assess street operations
4. Evaluate improvements made to the line
5. Recommend further improvements/refinements
6. Update implementation strategy



What Will We Be Doing at Today's Workshop?

- **Current status of Georgia Avenue Line**
- **Results of rider survey and preliminary analyses**
- **Public feedback**
 - Are the improvements working?
 - What is positive about current service?
 - What still needs to be done?
- **Small group discussions of performance of the line**



How Will The Workshop Results be Used?

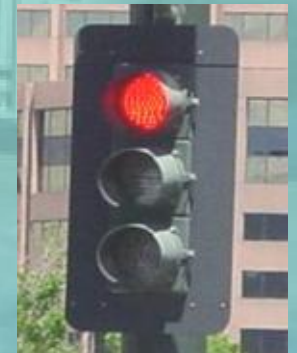
- Identify and prioritize issues for technical evaluation
- Provide background for issue analysis and draft recommendations
- Form a consensus on what the issues need to be addressed
- Ideas/suggestions about further changes or improvements to the line



Georgia Avenue Line Recommended Improvements

Implemented in 2007

- Metro Extra (Route 79) Service
 - Limited stop
 - Branded service
 - Peak hour service
- Signal priority for transit
- New shelters
- Updated schedule information at stops
- Supervisors and training



Georgia Avenue Line Recommended Improvements

Adjustments to Service

- Expanded Metro Extra Service to cover mid-day



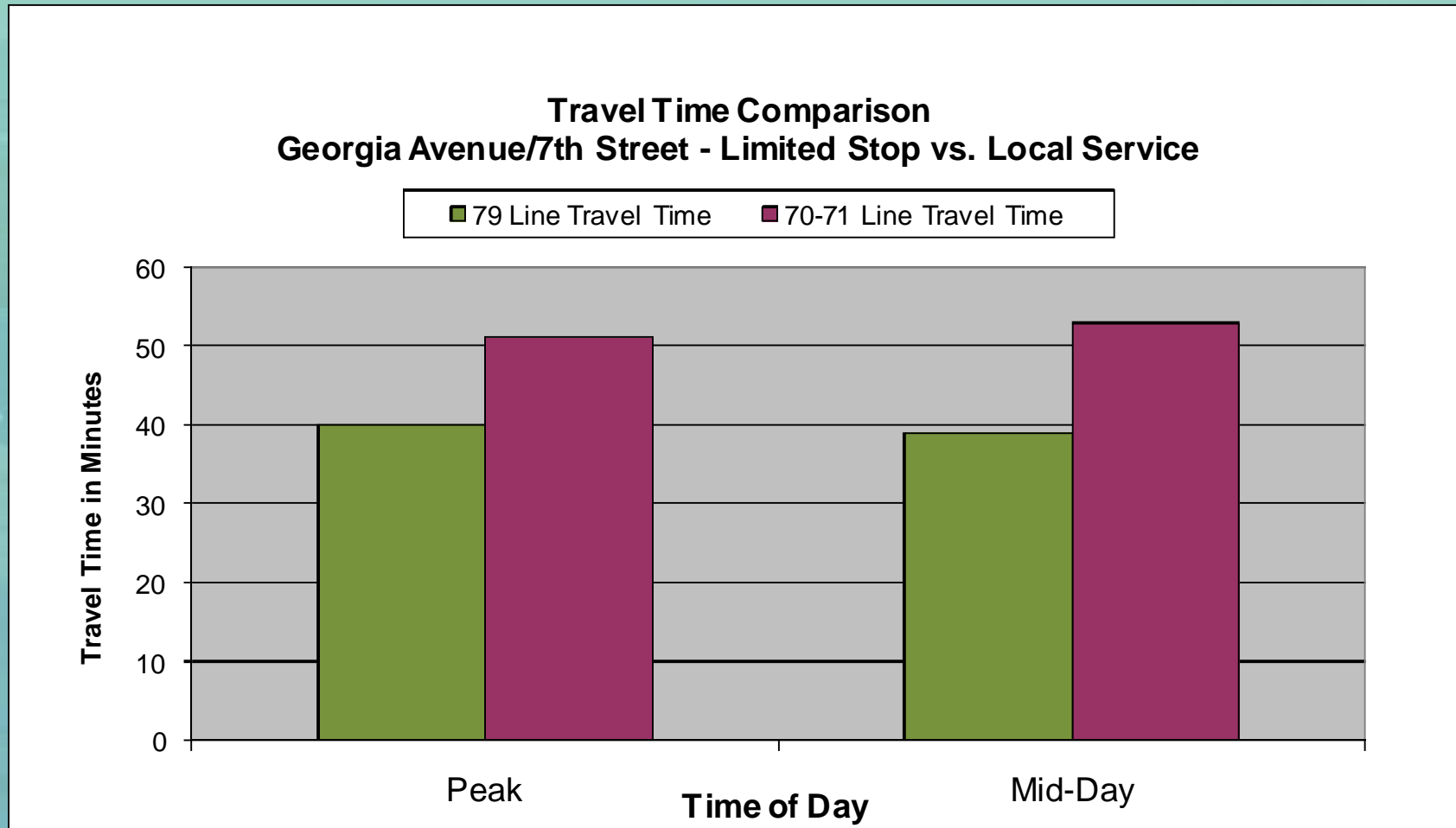
Future Improvements

- Queue jump lanes with signal priority at key intersections
- Next bus displays in shelters
- Consolidation of bus stops



Key Characteristics

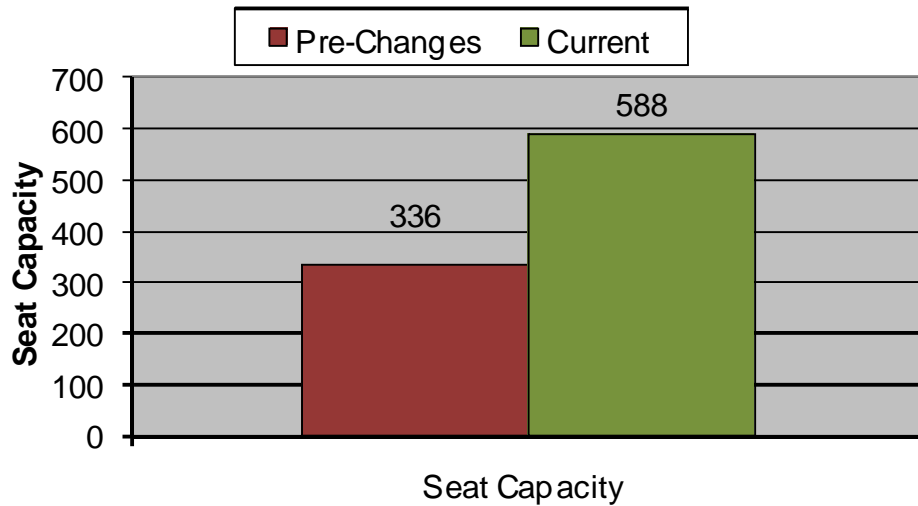
Travel Time



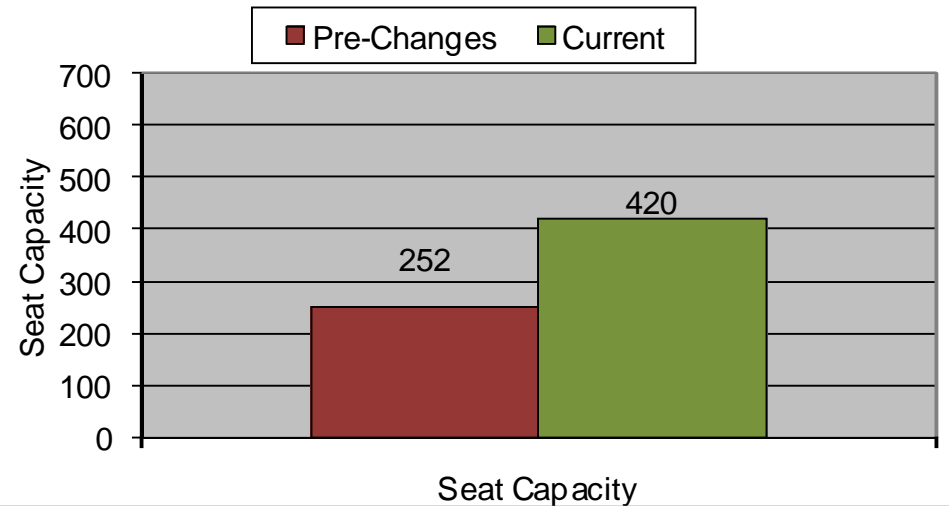
Key Characteristics

Capacity

**Peak Hour (7:00 AM - 8:00 AM)
Southbound Seat Capacity Comparison -
Before and Current Service Changes on
the Georgia Avenue/7th Street Line**

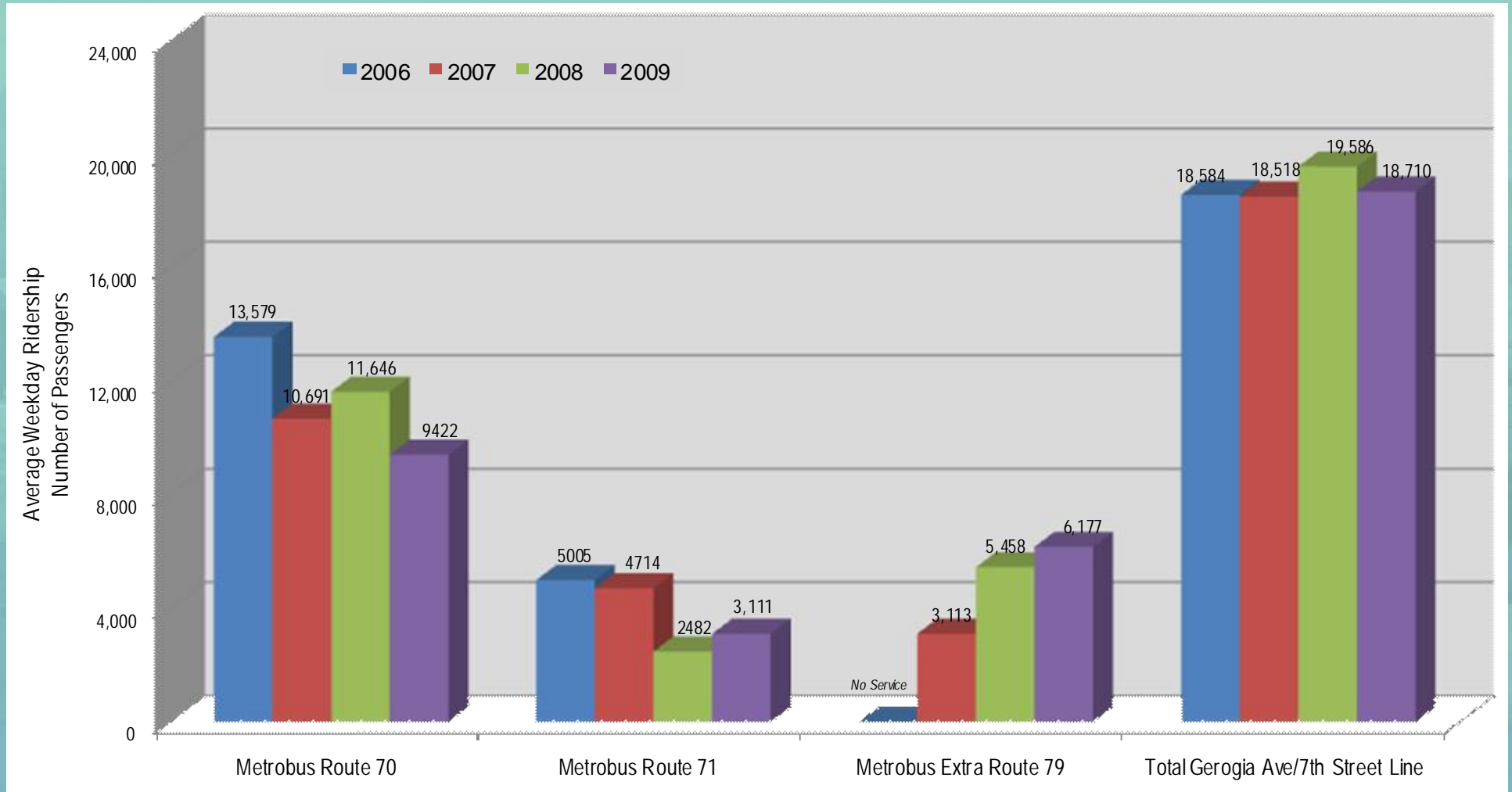


**Mid-Day (11:00 AM - 12 noon)
Southbound Seat Capacity Comparison -
Before and Current Service Changes on
the Georgia Avenue/7th Street Line**



Key Characteristics

Average Weekday Ridership



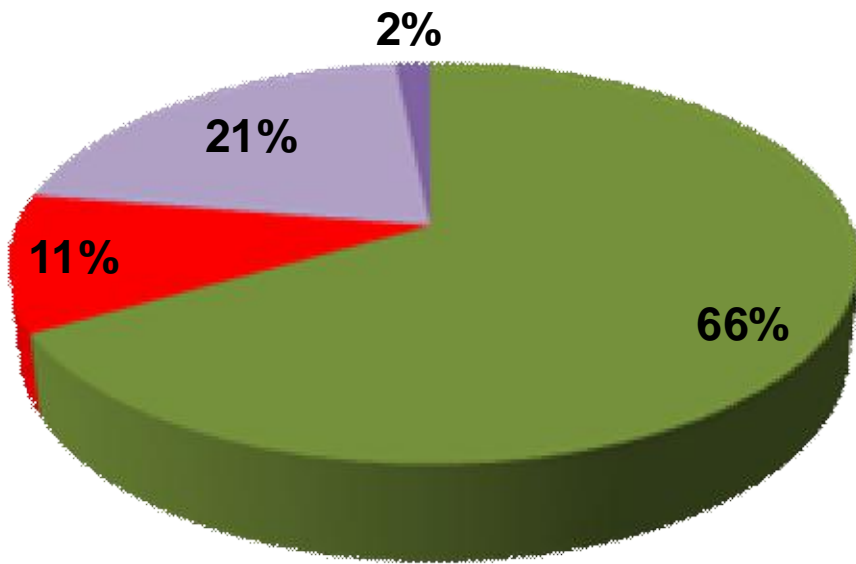
Driver and Supervisor Feedback

- Congestion at Silver Spring, Rhode Island Ave, and Downtown is a problem
- Metro Extra Route 79 is popular, leading to crowding on those buses
- Need to restore dedicated supervisors
- Traffic and parking enforcement needs to be stronger



Rider Survey

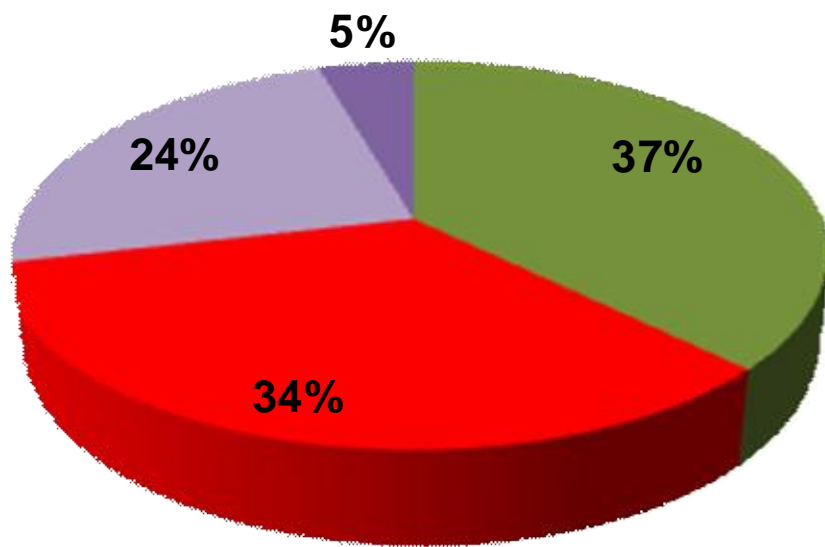
How would you describe the time it takes to get to your destination?



- Takes less time now - 211
- Takes longer now - 35
- About the same - 66
- Depends - 5

Rider Survey

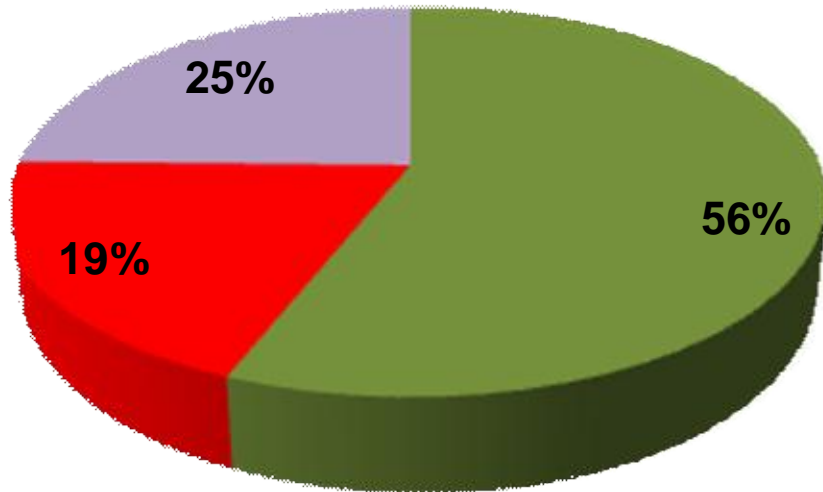
How would you describe passenger crowding on buses?



- Buses are less crowded now - 116
- Buses are more crowded now - 106
- Passengers crowding on buses is about the same - 75
- Depends - 14

Rider Survey

How would you describe on-time reliability of buses?



- Buses run more on schedule now - 175
- Buses are late even more often now - 60
- Schedule reliability is about the same - 77

Workshop Group Discussions

- Break into small groups based on the number code at the top right corner of your agenda
- Each group will identify aspects of the service that seem to be working well and those that are not.
- Consider the rider survey and analysis results from the display boards as well your own experiences on the bus
- Each group will have a facilitator to help with the discussion and someone to write down comments
- At the conclusion, a representative from each group will summarize the results of the discussion at their table

Key Questions to Consider in Group Exercise

- Are the improvements working?
- What is positive about current service?
- What still needs to be done?

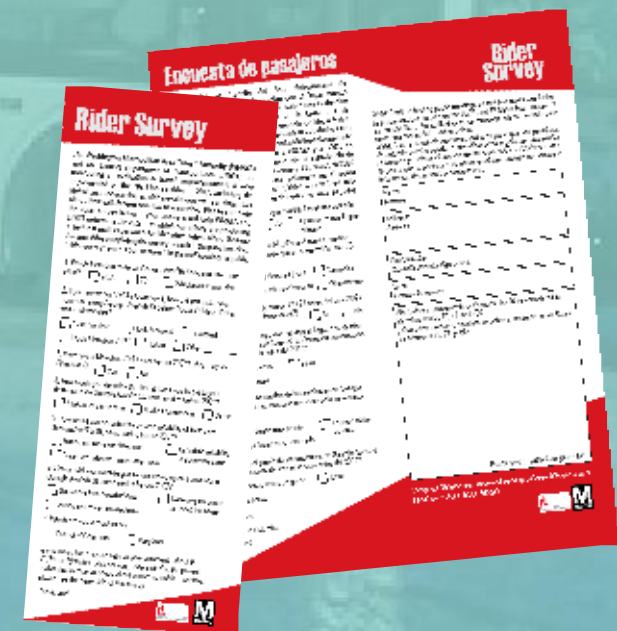




Breakout Group Reports

How Do Bus Riders and the Public Participate?

- Rider Survey
- Public Workshops
- Comment Sheets
- Project Hot Line 703-682-5060
- Website
www.georgiaave-30s-dc.com



Next Steps

- Complete the evaluation of Georgia line improvements
- Develop additional improvements
- Update mid- and long-term improvements for the line
- Revise implementation phasing and strategies

