

Additional Recommendations

In addition to service improvements, other changes are being recommended for incremental implementation that are expected to enhance the transit experience for 30s Line riders:

Operational Improvements:

- *Enhanced Service Supervision* with supervisors stationed along the route to track vehicles and communicate with drivers to reduce bunching and improve schedule adherence;
- *Increased Enforcement of Parking Restrictions* so no-parking zones aren't blocked during peak hours;
- *Adjustments to Signal Timing* and queue jump lanes at key intersections to improve bus travel times and minimize delay;
- Explore future peak-hour *Transit Only Lanes* along H and I Streets NW, portions of Wisconsin Avenue NW, and Pennsylvania Avenue SE.



Customer Service/Communications Improvements

- *Completion of DC Shelter Program* including new shelters and better maintenance;
- *Updated Schedules* that are easier to read with new information cases where needed;
- *Greater use of On Board Announcements* when there are major delays, detours, or if buses need to be held back for schedule adherence;
- *Improved Safety and Security* with enhanced police presence at stops near crime hot-spots;
- *Expanded Route-Specific Training* and information for bus drivers;
- Establishing and distributing information on standard and recurring *Route Detours*.

What's Next?

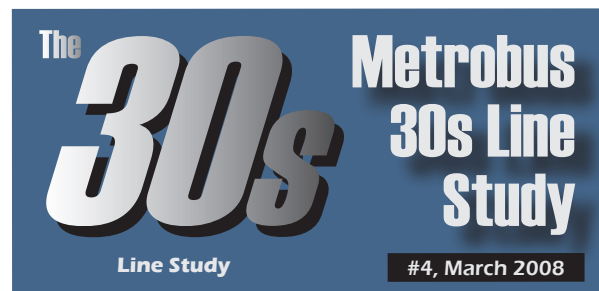
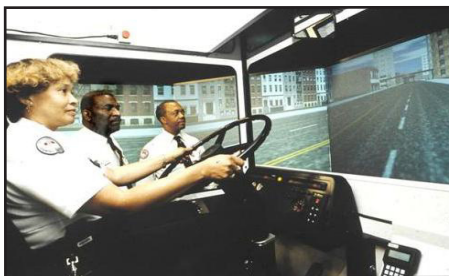
The next steps in the project include:

- Public Hearings on Recommended Changes: Monday, March 17 at St. Columba's Episcopal Church, 4201 Albemarle Street NW; and Wednesday, March 19 at St. Francis Xavier Catholic Church, 2800 Pennsylvania Avenue SE. Times for both events: Open House at 6:30 pm and Hearing at 7:00 pm.
- April 24: WMATA (Metro) Board Approval;
- April through June: Preparations for Service Changes (schedules, stops, vehicles, signage, staffing, bus driver assignments and training);
- June 29: Service Changes Implemented



How You Can Continue to Be Involved:

- Website: www.metrobus-30s-dc.com;
- Advocate for further changes to the 30s Line;
- Riders Advisory Council monthly meetings (contact jpasek@wmata.com for information);
- WMATA Board Meetings (contact boardofdirectors@wmata.com);
- Public Hearings;
- Project Hotline: 703-682-5060;
- Participate in post-implementation service reviews and evaluation.



30s Line Study Complete; Recommendations Made

Over the last six months of 2007, the Washington Metropolitan Area Transit Authority (WMATA), in partnership with the District Department of Transportation (DDOT), studied ways of improving transit service on the 30s Line corridor. The line, currently made up of Metrobus routes 30, 32, 34, 35, 36, and M6, receives about 20,000 riders every weekday, making it the most heavily used in the Metrobus system.



The 30s Line recommendations were discussed by participants at the December public meetings.

The recommendations to improve the service were the result of a detailed technical analysis on the part of the study team as well as a rider survey, on-line suggestions, and a series of public meetings (three in Southeast and three in Northwest) in which participants discussed challenges facing the 30s Line and potential ways to address those challenges. Members of the public were instrumental in defining the alternatives to be studied and assessing which concepts and strategies might work best.



Project Information:
Website: www.metrobus-30s-dc.com
Hotline: 703-682-5060



Metrobus 30s Line Study



Project Information:
Website: www.metrobus-30s-dc.com
Hotline: 703-682-5060

The 30s Metrobus 30s Line: Service Recommendations

Line Study

Recommendations for 30s Line Service:

Maintain Local Bus Routes:

Many participants at the public meetings for the 30s Line expressed concern about splitting the line in half; they prefer being able to go from Southeast to Downtown and other points in Northwest without having to transfer. With this in mind, two of the current 30s Line routes--the 32 and 36--are being maintained as local routes that run from Friendship Heights to Southern Avenue and Naylor Road, respectively. These routes will continue to serve all stops on the existing routes.

New Limited-Stop Services:

Other participants at the meetings indicated their desire for faster service to Downtown. The new 37 and 39 routes meet this demand. The 37 route runs from Friendship Heights to Archives Metro, making a reduced number of stops along the way. In addition, the 37 route travels along Massachusetts Avenue directly to Washington Circle. These two factors are expected to reduce travel time for riders going from Wisconsin Avenue north of National

Cathedral to Downtown. The new 39 route is also limited-stop; it would run from Naylor Road Metro along Southern Avenue and Pennsylvania Avenue SE to Washington Circle. The 37 and 39 overlap Downtown to minimize the transfers riders would need to make.

Neighborhood Connectors:

In addition to two new routes that provide limited-stop service on the 30s Line, two new neighborhood connector routes are being recommended: the M5 and the 31. The 31 route would run between Friendship Heights and Washington Circle, adding extra capacity along Wisconsin Avenue, and the M5 would provide extra service between Naylor Road Metro and Eastern Market. The existing M6 route would remain as it is.

Summarizing the 30s Line Recommendations:

The map below shows the service changes that would take place under the current plan. The circles indicate how often buses would run in certain segments during peak periods in the peak direction (the number on the left) and at other times (the number on the right).

Recommended 30s Line Service by Route:

Local Routes (seven days a week):

32: Southern Ave and Friendship Hts Metro Stations; 4:15 am-2:45 am weekdays, 4:30 am-2:45 am Saturdays, 4:30 am-2:30 am Sundays; every 8 minutes in weekday peak, 30 min. other times.

36: Naylor Rd and Friendship Hts Metro Stations; 4:45 am-3:00 am weekdays, 4:45 am-3:00 am Saturdays, 5:00 am-3:00 am Sundays; every 15 minutes in weekday peak, 30 min. other times.

Limited-Stop Routes (weekdays only):

37: Friendship Hts and Archives Metro Stations via Mass Ave and 20th/21st Streets NW; every 15 minutes from 6:00 am-10:00 am inbound and 3:00 pm-7:15 pm outbound.

39: Naylor Rd Metro and Washington Circle; every 15 minutes from 6:00 am-10:00 am inbound and 3:00 pm-7:15 pm outbound.

Neighborhood Connectors (seven days a week):

31: Friendship Hts Metro and Washington Circle; every 15 minutes peak, 30 minutes off-peak;

M5: Naylor Rd Metro and Eastern Market; every 15 minutes peak, 30 minutes off-peak;

M6: Potomac Ave Metro and Fairfax Village; 15 minutes peak, 20 minutes off-peak.

