

THE 30s LINE: FREQUENTLY ASKED QUESTIONS

Q: Will I be able to take a bus from one end of the line to the other without having to transfer?

A: Yes. The 30s Line study team listened to the comments made by participants at public meetings and is recommending that, in addition to new services coming to the 30s Line corridor, the 32 and 36 Routes continue to stop at the same stops and no transfers be required of passengers.

Q: How will travel times be improved with the study's recommendations?

A: Two new routes - the 37 and 39 - will provide limited-stop service along the corridor. In addition, all of the 30s Line routes will benefit from better enforcement of parking restrictions near stops, adjustments to signal timing, queue jump lanes at key intersections, future reserved lanes for transit and enhanced supervision.

Q: What other kinds of service improvements can I expect?

A: The recommendations include updated, easy-to-read schedules; greater use of on-board announcements when there are delays or service changes; improved safety and security with greater police presence at crime hot-spots; new, better maintained shelters at key stops; expanded route-specific bus driver training; and the establishment of standard detour routes for places along the corridor where roadway-blocking events frequently occur.

Q: What are these neighborhood connectors about?

A: Like the M6, which brings riders to Potomac Avenue Metro from the Fairfax Village area, the study proposes two new neighborhood connectors for the 30s Line: the M5, which will run between Naylor Road Metro and Eastern Market; and the 31, which will run between Friendship Heights and Washington Circle. These connectors will add capacity along the line and connect neighborhoods to frequent trunk line services operating along Pennsylvania Avenue NW and SE.

Q: When will the improvements take place?

A: The service changes are scheduled to begin in June 2008. The project team will finalize its recommendations before the end of 2007 and public hearings will take place at Metro in early 2008. Pending Metro board approval, riders will see the first improvements in the middle of next year, with more advanced changes (such as dedicated bus lanes) taking place after that.

Q: How can I continue to participate in this process?

A: There are a few more opportunities to get involved: 1) Metro is having an open house at WMATA headquarters on December 12 from 12 pm to 2 pm; 2) Metro Riders Advisory Council meetings take place on the second Wednesday of every month at 6 pm, also at WMATA headquarters (email John Pasek at jpasek@wmata.com); 3) you can attend Metro board meetings (boardofdirectors@wmata.com); 4) attend public hearings on the project early next year; or 5) contact the project team via the website (www.metrobus-30s-dc.com) or the hotline at 703-682-5060. Then, if the project is implemented and the service changes take place, let Metro know how you like the new services and what needs further improvement!