



# Rider Comment Card

Metro wants to hear from you because some of the best ideas come from our customers. Your comments, suggestions or complaints about Metrorail, Metrobus and MetroAccess service help to ensure that improvements are made. If you are pleased, let us know. If you encounter a problem, we want to know about it so that we can correct it. Please complete this form and drop it in the mail.

Today's date \_\_\_\_\_ Date of incident \_\_\_\_\_ Time of incident  a.m.  p.m.

Bus No. \_\_\_\_\_ Route No. \_\_\_\_\_ Destination \_\_\_\_\_

Rail Car No. \_\_\_\_\_ Rail Line \_\_\_\_\_ Station \_\_\_\_\_ Destination \_\_\_\_\_

MetroAccess No. \_\_\_\_\_

Location or station where incident took place \_\_\_\_\_

Comments (*please print or type*) \_\_\_\_\_

Multiple horizontal lines for writing comments.

Do you want to be contacted?  Yes. I want to know the results of action(s) taken.  
 No. The information is for reporting purposes only.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_

Daytime phone number ( ) \_\_\_\_\_

E-mail address \_\_\_\_\_

MetroAccess ID No. \_\_\_\_\_