



Rider Comment Card

Metro wants to hear from you because some of the best ideas come from our customers. Your comments, suggestions or complaints about Metrorail, Metrobus and MetroAccess service help to ensure that improvements are made. If you are pleased, let us know. If you encounter a problem, we want to know about it so that we can correct it. Please complete this form and drop it in the mail.

Today's date _____ Date of incident _____ Time of incident a.m. p.m.

Bus No. _____ Route No. _____ Destination _____

Rail Car No. _____ Rail Line _____ Station _____ Destination _____

MetroAccess No. _____

Location or station where incident took place _____

Comments (*please print or type*) _____

Multiple horizontal lines for writing comments.

Do you want to be contacted? Yes. I want to know the results of action(s) taken.
 No. The information is for reporting purposes only.

Name _____

Address _____

City _____ State _____ Zip code _____

Daytime phone number () _____

E-mail address _____

MetroAccess ID No. _____