

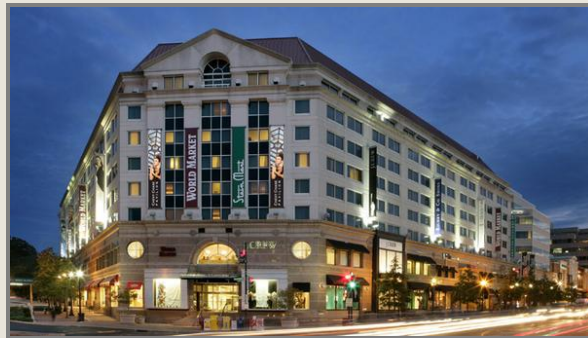
# Metrobus Service Evaluations

## Route E6 – Chevy Chase Line

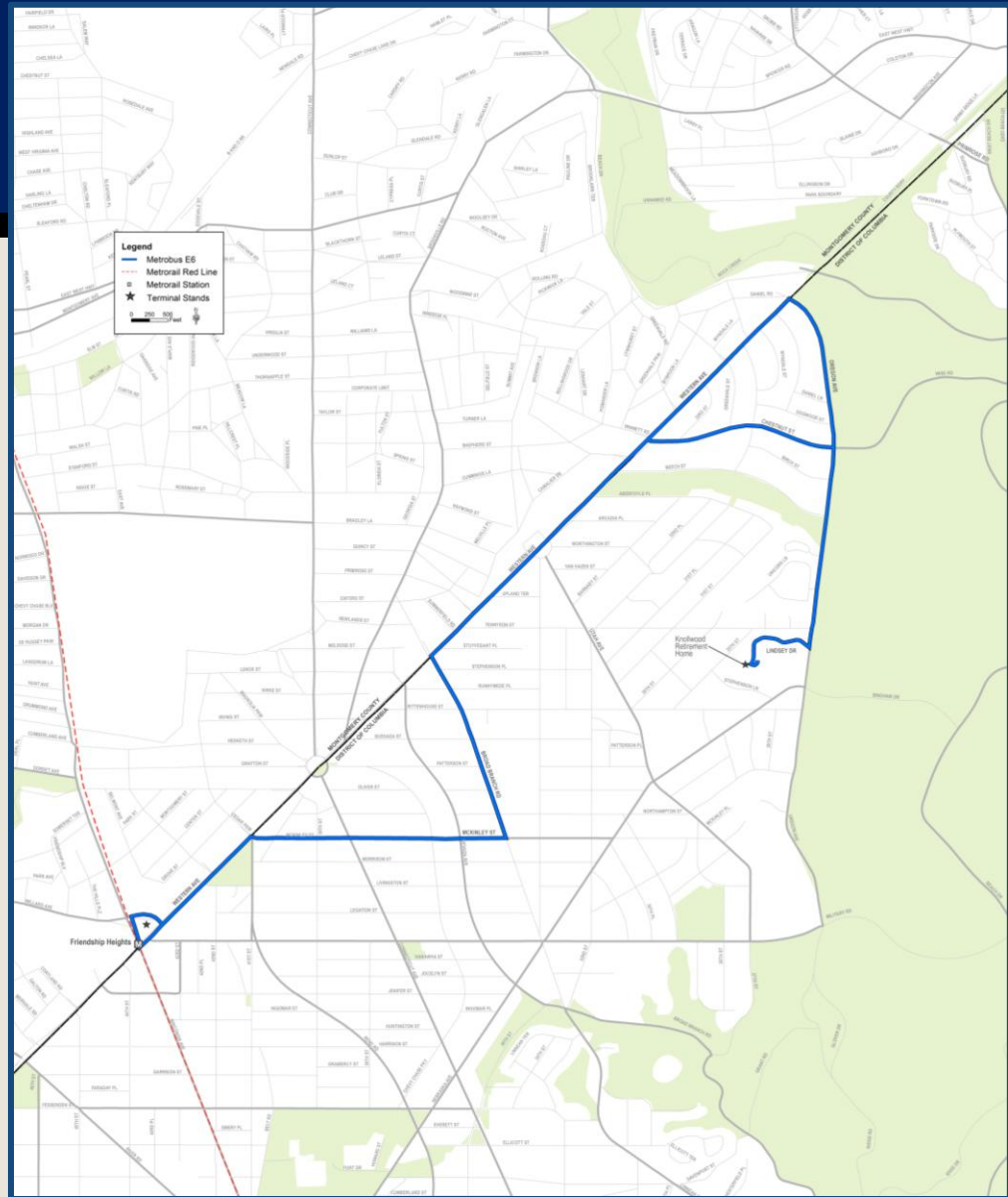
### Public Meeting

### Chevy Chase Library

June 1, 2011



# Route E6 Map



**Metrobus Service Evaluations: Route E6 – Chevy Chase Line**

# Purpose of the Evaluation

- Identify strategic needs;
- Review capacity, productivity, reliability, and quality of service;
- Recommend changes to improve service (frequency, crowding, travel time, amenities, communications, etc.)



# Characteristics of Metrobus Route E6

- **Average number of weekday riders: 390**  
(59<sup>th</sup> of 62 routes in DC; 143<sup>rd</sup> of 157 routes overall)
- **Average number of riders per trip: 6**
- **Weekday-only service**
- **Frequency of service: 20-21 minutes in AM and PM peaks; 40 minutes mid-day**
- **Route is very highly subsidized (i.e., fares do not cover operational costs) at \$4.98 per rider**



# Rider Survey - Preliminary Results

- 83% use the E6 regularly (3x per week or more)
- More than 4/5 of E6 riders use it to get to work; half use it for shopping, running errands, etc.
- 65% of respondents live in DC, 17% in Maryland
- Many transfer at Friendship Heights to Red Line
- Top concerns of E6 riders:
  - Hours of service (would like nights and weekends)
  - Frequency of buses (do not come often enough)
  - Reliability (buses often arrive too late or early)



# Preliminary Recommendations (to be evaluated)

- Remove E6 service from Chestnut Street; run in both directions on Oregon Avenue
- Run weekday 20-minute service for two hours in AM and PM peak periods; use savings to run E6 on Saturdays
- Or, have 40-minute frequency at all times on weekdays and use savings to run E6 on Saturdays and Sundays



# Next Steps

- **Finalize recommendations based on public input and additional required analysis**
- **Estimate costs**
- **Identify funding sources**
- **Complete final report**
- **Receive WMATA Board approval**
- **Develop implementation plans**



# Contact Information

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