

The study showed that most activity on the line takes place on Veirs Mill Road. The two new routes overlap along the busiest part of the corridor and provide more service to riders between Rockville and Wheaton.

In addition to the Q4 and Q6, two more routes will be operated:

- **Q1:** Shady Grove to Silver Spring, bypassing Montgomery College (early and late full-length trips, daily)
- **Q5:** Shady Grove to Wheaton, bypassing Montgomery College (30-minute midday schedule, Sunday)

During the study, many riders indicated that the service to Montgomery College is time-consuming for those who want to get to other destinations along Frederick Road/Hungerford Drive. The addition of the Q1 and Q5 means that riders who want to bypass the college will now have that option at times when service to the college is not needed.

The existing Q2 route (from Shady Grove to Silver Spring via Montgomery College) remains in place for early and late full-length trips daily, meaning that five routes in total will serve the Veirs Mill Road corridor as of December 27, 2009.

Operational Improvements Included

In addition to the route changes taking place along the Veirs Mill Road Line, several operational improvements are happening to make the service run more smoothly. Among these are:

- **Increased Supervision** – A team of Metrobus supervisors will focus only on the operation of the Q Line. They will be in constant communication with bus drivers, advising them about problems on the road, suggesting detours as needed, and ensuring that buses don't get bunched up along the routes.
- **Greater Parking Enforcement** – Enforcement of parking regulations around bus stops will help improve the overall flow of the bus service, especially along Georgia Avenue and in Silver Spring.
- **Enhanced Bus Driver Training** – Additional training will be given to bus drivers to help them deal with problems specific to the Q Line.

Questions?

For more information about current and future improvements being made to the Veirs Mill Road Line, please visit the project website at www.metrobus-Q2.com, or call the project hotline at 703-682-5060.

www.MetroOpensDoors.com

Improvements to Q1, Q2, Q4, Q5, Q6 (formerly Q2) Veirs Mill Road Line



Improvements Coming to Metrobus Service on Veirs Mill Road Line

Metro, in partnership with Montgomery County and the Maryland Department of Transportation, has completed a study to improve transit service along the Veirs Mill Road corridor. The corridor, which connects Shady Grove Metro with Silver Spring Metro and serves around 10,000 riders a day, has suffered from crowded buses, slow travel times, and a lack of schedule reliability. The study began in late 2008 with a rider survey and continued into 2009 with a series of public meetings, a comprehensive technical analysis, and Metro Board approval of the recommendations. The first phase of implementation goes into effect in December 2009.

Changes to Take Place on December 27, 2009

In the first phase of improvements, two new routes will be added:

- **Q4** - Rockville Metro to Silver Spring Metro (all stops, 15-minute rush and 30-minute midday schedule, daily)
- **Q6** - Shady Grove Metro to Wheaton Metro (all stops, 15-minute rush and 30-minute midday schedule, Monday through Saturday)

