

TODAY'S AGENDA

7:00 pm to 7:30 pm

OPEN HOUSE: View the display boards with information about the Q2/Veirs Mill Line. Project staff will be available to answer questions about the possible improvements proposed for the line.



7:30 pm to 7:45 pm

PRESENTATION: Project staff will give a brief presentation that summarizes the results of the previous public meetings held in January and February, potential improvements for the line, and today's activities.



7:45 pm to 8:45 pm

GROUP EXERCISE: Join one of the small discussion groups at the tables around the room. You will be asked to help review possible improvements to the Q2/Veirs Mill Line and assist in the development of a recommended strategy. Project staff will be available at these tables to facilitate the discussion.



8:45 pm to 9:00 pm

SUMMARY OF RESULTS: The results of the group exercise will be summarized in a brief presentation to the meeting participants.



POTENTIAL IMPROVEMENTS FOR THE VEIRS MILL LINE

POTENTIAL OPERATIONS RELATED CONCEPTS

The following potential improvement concepts focus on operational enhancements to address issues and concerns with the line raised by bus riders and the public:



ENHANCED SERVICE SUPERVISION

Including dedicated street and terminal supervisors focused on Q2/Veirs Mill Line in direct communication with drivers.



IMPROVED SAFETY AND SECURITY

Including a greater police presence and possible emergency call buttons at crime hot spots and stop design features to create more secure stops.



ADJUSTMENTS TO SIGNAL TIMING AT INTERSECTIONS

To minimize delay where Q2 buses exit the Rockville and Wheaton Metro stations and at other locations.



FARE STRUCTURE CHANGES/PROMOTION OF SMARTRIP CARDS

Examine changing the SmarTrip card fare structure to make it cheaper for Q2 passengers to transfer and ride the Metrorail Red Line between Silver Spring and Wheaton.



BETTER CUSTOMER INFORMATION

With updated schedule and information cases at stops and use of on-board communication for next-stop announcements and detour information when necessary.



EXPANDED ROUTE-SPECIFIC TRAINING FOR DRIVERS

To include better knowledge of Q2/Veirs Mill Line and connecting transit services.

EVALUATING THE CONCEPTS

Public comments and feedback will be used in evaluating the operations and service concepts to determine a set of recommended improvements for the Q2/Veirs Mill Line. The recommended improvements may include a combination of different but mutually supportive elements of the operations and service concepts presented at today's meeting or new ideas suggested by the meeting participants.



STUDY PROCESS

